

LANDGATE — TELEPHONE CALLS

**1010. Hon BEN DAWKINS to the minister representing the Minister for Lands:**

- (1) How many phone calls has Landgate received in the last five business days prior to today?
- (2) What was the average wait time for those calls?
- (3) How many callers of those calls opted for a call back?
- (4) How many of those callers who opted for a call back received a call back and what was the average wait time before the callers received a call back?

**Hon MATTHEW SWINBOURN replied:**

On behalf of the Minister for Agriculture and Food, the following information has been provided by the Minister for Lands, and it was correct as at 31 August 2023 when the question was asked.

- (1) It received 1 598 phone calls.
- (2) It was 24 minutes and 26 seconds.
- (3) The number was 590.
- (4) All 590 callers received a call back.